

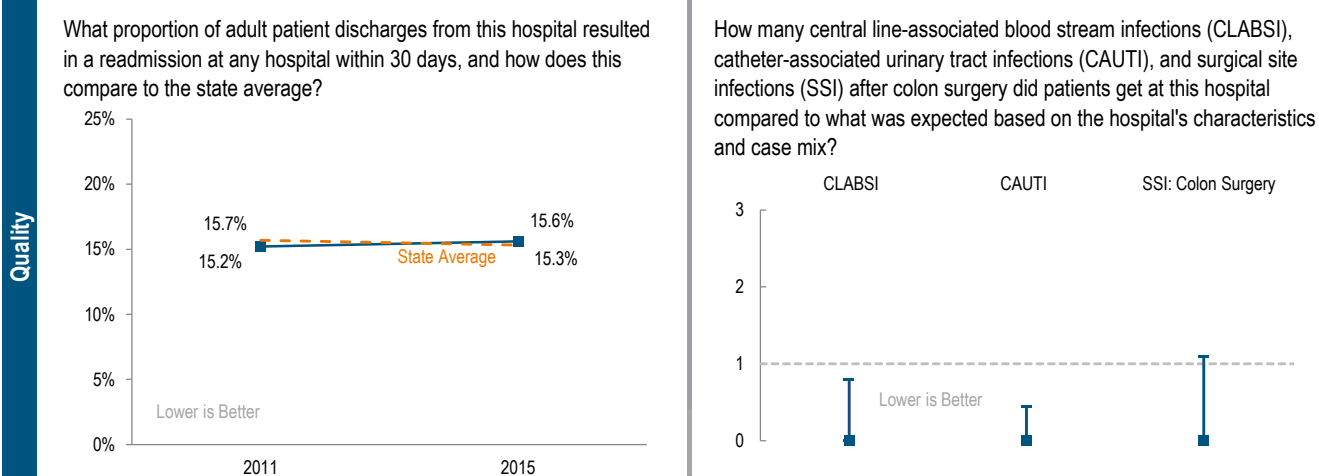
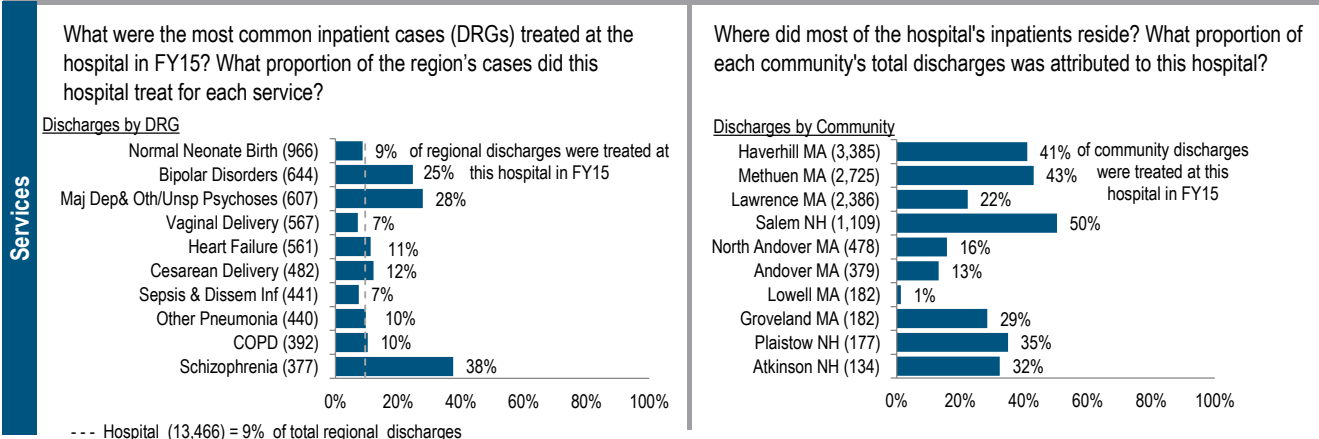
STEWARD HOLY FAMILY HOSPITAL

2015 Hospital Profile

Methuen, MA
Community, High Public Payer
Northeastern Massachusetts

Steward Holy Family Hospital is a mid-size, for-profit community-High Public Payer (HPP) hospital located in the Northeastern Massachusetts region. Merrimack Hospital, another Steward Health Care System hospital, merged with Holy Family Hospital in FY14. Though Steward Holy Family Hospital accounted for only 9% of discharges in its region in FY15, it accounted for 28% of regional discharges for Major Depression & Other Unspecified Psychosis and 25% of regional discharges for Bipolar Disorder. Steward Holy Family reported a profit for the third consecutive fiscal year in FY15, and its total margin of 7.3% was higher than the 5.4% median of its peer cohort.

At a Glance	Overview / Size	
	Hospital System Affiliation:	Steward Health Care System
	Change in Ownership (FY11-FY15):	Not Applicable
	Total Staffed Beds:	224, mid-size acute hospital
	% Occupancy:	79.1%, > cohort avg. (65%)
	Special Public Funding:	ICB ⁹
	Trauma Center Designation:	Not Applicable
	Case Mix Index:	0.89, > cohort avg. (0.87); < statewide (1.00)
	Financial	
	Inpatient NPSR per CMAD:	\$10,116
	Change FY14-FY15:	8.3%
	Inpatient:Outpatient Revenue in FY15:	39%:61%
	Outpatient Revenue in FY15:	\$108,097,984
	Change FY14-FY15:	17.9%
	Total Revenue in FY15:	\$234,889,247
	Total Surplus (Loss) in FY15:	\$17,228,560
	Payer Mix	
	Public Payer Mix:	67.8% (HPP* Hospital)
	CY15 Commercial Relative Price:	0.86
	Top 3 Commercial Payers:	Blue Cross Blue Shield of MA Tufts Health Plan Harvard Pilgrim Health Care
	Utilization	
	Inpatient Discharges in FY15:	13,466
	Change FY14-FY15:	28.2%
	Emergency Department Visits in FY15:	73,863
	Change FY14-FY15:	57.9%
	Outpatient Visits in FY15:	121,788
	Change FY14-FY15:	33.9%
	Quality	
	Readmission Rate in FY15:	15.6%
	Change FY11-FY15 (percentage points):	0.4%
	Early Elective Deliveries Rate (Jan 2015-Jun 2016):	13.5%



For descriptions of the metrics, please see the technical appendix.

2015 HOSPITAL PROFILE: STEWARD HOLY FAMILY HOSPITAL

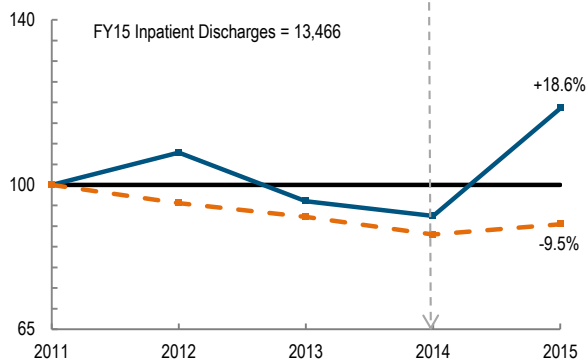
Cohort: Community, High Public Payer

Key:

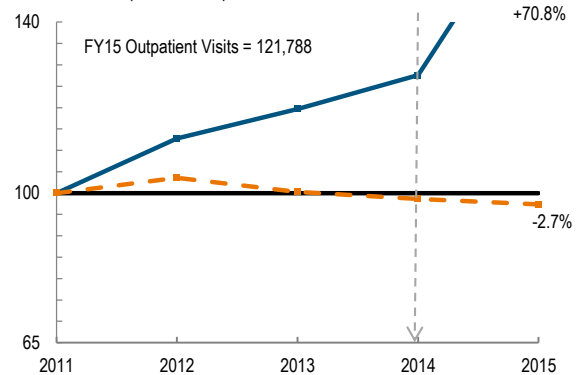


Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)

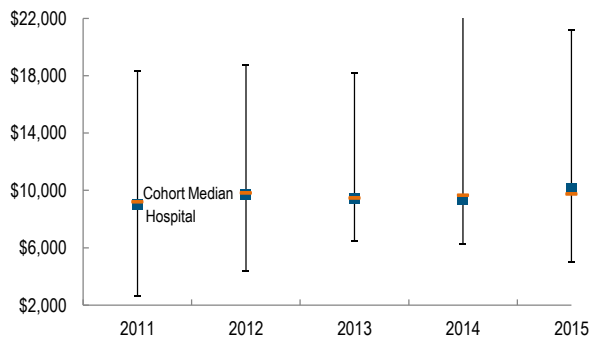


How has the volume of the hospital's outpatient visits changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)

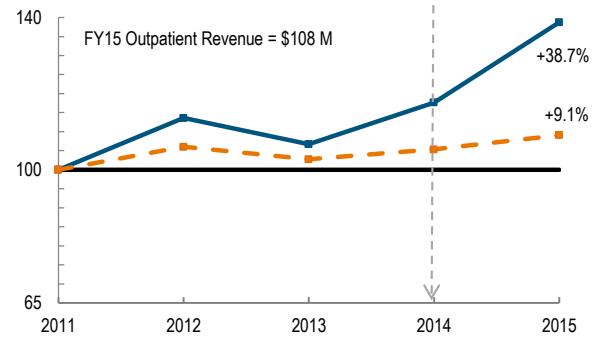


Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY11 and FY15, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)



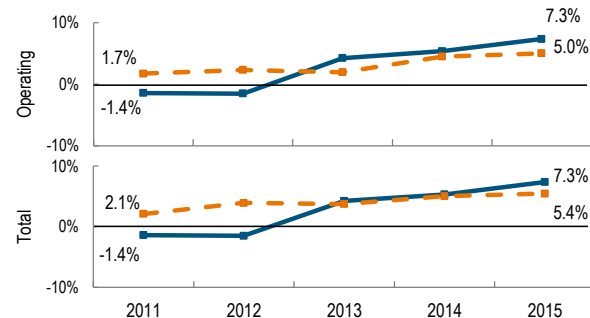
Financial Performance

How have the hospital's total revenue and costs changed between FY11 and FY15?

Revenue, Cost, & Profit/Loss (in millions)

FY	2011	2012	2013	2014	2015
Operating Revenue	\$ 154	\$ 188	\$ 182	\$ 202	\$ 235
Non-Operating Revenue	\$ 0	\$ 0	\$ (0)	\$ (0)	\$ 0
Total Revenue	\$ 154	\$ 188	\$ 182	\$ 202	\$ 235
Total Costs	\$ 156	\$ 191	\$ 174	\$ 191	\$ 218
Total Profit (Loss)	\$ (2.2)	\$ (2.9)	\$ 7.7	\$ 10.7	\$ 17.2

What were the hospital's total margin and operating margins between FY11 and FY15, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

⁹ For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

* High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.